



Fine T Machine FAQ

1 - What type of tea should I use?

The machine is designed to take loose fine tea, but in addition can take good quality tea bags.

2 - Where do I buy replacement parts?

Click [Online store](#) in the 'Fine T Spares' section.

3 - Why does the tea take a long time to filter through?

Different teas take different amounts of time to infuse therefore often some take longer than others please check infusion times before use to get an effective time estimate.

4 - The tea takes too long to make, increased noise level.

The teas maker may be lined with scale. This will likely occur after 80 cycles and the machine should prompt you to action please see below.

5 - How do I descale my tea maker?

The machine will display descale message after every 80 cycles when this occurs you may use the following methods.

If you are using a descaling powder or liquid, please follow the instructions provided by the manufacturer of the descaler.

If you use clear spirit vinegar, mix 2 cupfuls of vinegar with 2 cupfuls of water, pour the cold descaling solution into the tank remembering to put the jug in the position and start up the tea maker.

Stop the appliance once half has run through and leave for about an hour. Start the tea maker again and let the rest of the solution run through. After descaling, the appliance must be operated at least 2 or 3 times with fresh water to rinse before re-using for tea.

6 - What water should I use?

Avoid water with a high mineral content which would give a strange taste to the water. Tap water is ideal. Most chlorine is naturally eliminated when brought to the boil. Lime



Fine T Machine FAQ

scale has no taste but hinders the infusion: when scaled up, the heating assembly takes more time to let the water pass through onto the tea.

7 - Can I put my tea maker pot in the dishwasher?

Yes. The glass pot and the filter holder can be washed in the upper basket of a dishwasher, but as with all high quality goods we recommend hand washing.

8 - Can I put my glass pot in the microwave?

No, as it has metal parts this will damage your microwave.

9 - Can I put coffee in my Tea Maker?

The machine is designed to cope with loose tea and it is inadvisable that you use coffee in it and in doing so you will affect your warranty.

10 - What is the length of warranty which is offered with the machine?

The Fine T Machine comes with 2 year warranty.

11 - Where can I buy a Fine T machine or loose fine tea?

All products are available from our online store - otherwise please see our [Stockist section](#) in order to find your nearest store!

12 – How much does it cost to join the tea club?

Membership of the club is completely free, so [sign up](#) today

13 – If a buy a tea machine can I only use Fine T's loose tea?



Fine T Machine FAQ

No although our teas are excellent quality and value, you are free to use any brand of tea in your machine, please note some infusion times may differ so check the packaging before using.

14 – What is the difference between this and a teasmade?

There are many differences; the main being this machine is designed with perfect timings and temperatures in mind in order to make brewing fine tea easy, not standard tea bags in the case of the teasmade. For full product specifications please visit our [product page](#).

15 – How should I dispose of my Fine T Machine at the end of it's life?

You may return to any designated collection facility free of charge. Facilities will normally be available at your local municipal waste site. For more information go to: www.recycle-more.co.uk

Before using your Fine T Machine it is recommended that you first read the Use & Care document packaged with the machine. For more information please visit our website www.fine-t.co.uk